

## *Buyer Protection Plan*

### 1. Comprehensive Vehicle Check

Includes ALL ARBITRATIBLE ITEMS (over \$500)- Engine, Transmission, Differential, 4wd, CV Joints, ABS, Airbag, Frame/Unibody, Odometer, Speedometer, and major Oil Leaks, please see the Auction Policies brochure for more details. One item must cost over \$500 in repairs to be arbitrable.

**COST ... \$230.00**

### 2. Frame/Unibody Check

**COST ... \$70.00**

**BUYER PROTECTION PLAN “BPP”** A comprehensive purchaser Protection Plan is available at East Idaho Auto Auction Inc. EIAA buyer protection puts trained professionals to work for you – road testing and inspecting your purchases for problems, which are subject to arbitration.

#### **HERE’S HOW IT WORKS. .**

1. Immediately after purchasing your vehicle, simply request BPP with the clerk on the auction block.
2. Check with the arbitration department personnel prior to leaving the sale (if you haven’t been contacted) to confirm your BPP request and arbitration notices.
3. When you take possession of the vehicle, perform a standard safety and service.
4. Notify East Idaho Auto Auction Inc. – within one week of purchase of any defect or required repair specifically covered by the auction’s arbitration policy. East Idaho Auto Auction Inc. will, at our option, reimburse buyer for the cost of repair (up to a maximum of \$1000.00) or unwind the sale.

#### Cost/Menu

BPP – Comprehensive Vehicle Check only \$230.00

BPP – Frame/Unibody Check only \$70.00

BPP – If a vehicle is rejected, the SELLER will be charged the BUYER PROTECTION FEE OF \$230.00.

#### **CONDITIONS**

□ See Auction General Rules & Policies for covered systems and more information

1. Only “Green Light Guaranteed” vehicles are eligible.
2. East Idaho Auto Auction Inc. must receive notice of any problems by the close of business no later than 7 days following the purchase date.
3. Verification of diagnosis and repair estimates will be obtained at a shop chosen by East Idaho Auto Auction Inc.
4. Vehicles, which have been damaged or misused after leaving the auction premises, are disqualified from the Buyer Protection Plan eligibility.

## East Idaho Auto Auction

### NAAA Arbitration Policy Addendums

These are the following addendums East Idaho Auto Auction has made to the NAAA Arbitration Policy in order to continue to provide a fair "Green Light" policy for any year or mileage of vehicle.

- Rules are subject to change without given notice but will be posted in a timely manner.
- The Auction will make the final decision in each arbitration issue and will remain fair to the buyer and seller.
- \$800 Repair Rule is in effect per NAAA Rules.

Vehicles over 150k miles are NOT eligible for buyer protection. It is up to the Buyer to notify the Auction of any arbitration issue before 5:00 on sale day. It is the Buyer's responsibility to have the vehicle returned to the Auction for Diagnosis by no later than 10:00 AM the following day. No exceptions.

Purchased vehicles are No longer eligible for Buyer Protection if pulled outside of the Auction Gate. No exceptions.

Canadian Import Vehicles DO NOT require an announcement and cannot be arbitrated for failure to announce.

CarFax and Autocheck History Reports are NOT grounds for arbitration but will be taken into consideration when a vehicle is arbitrated.

Air Conditioning Arbitration Policy on Current and 1 Year Previous of current year vehicles.

Vehicles selling with over 100,000 miles can only be arbitrated for the following:

- Engine/Factory Turbochargers
- Transmission.
- 4WD or AWD.
- Frame Damage.

Excluded and NOT Arbitrable Over 100K miles:

- Catalytic Convertors
- Drive Train Noise
- Airbag Lights
- Oil Leaks
- Electrical Components
- ABS
- Exhaust
- Bearing Noise
- Emissions
- Air Conditioning